

TITANIC BELFAST CONFIDENCE CHARTER

OUR COMMITMENT TO YOU



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In line with the World Health Organisation and government advice, Titanic Belfast has put controls in place to ensure the health and safety of our visitors and crew, as well as ensuring an enjoyable and relaxing experience for all. Our fully trained crew will be the daily guardians of this charter and look forward to welcoming our guests once again!

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PLANNING YOUR VISIT

- Detailed visitor information available at titanicbelfast.com
- Timed ticketing, with specific slots for vulnerable visitors.
- Reduced capacities to allow for social distancing.
- Online bookings in advance to manage capacities and flow.
- Non-contact print at home or mobile tickets for seamless entry.
- **Face masks must be worn throughout Titanic Belfast.**

ON ARRIVAL

- Reassuring and trained staff.
- Single use headsets available for our Multimedia Guide.
- Restricted numbers with controlled queuing.
- Hand sanitisation stations.
- Group sizes and number of households allowed to enjoy the experience together will apply, in line with government guidance.



WORLD CLASS FACILITIES THROUGHOUT THE BUILDING WE PROVIDE:

- Advanced and consistent cleaning regimes.
- Handwashing facilities.
- Non-contact interactions with staff.
- Fresh-air conditioning system.
- Pre-planned customer flows.



OUR CREW

- Fully trained and confident staff.
- Social distancing guardians.
- PPE for all staff.
- Daily health checks.



5-STAR CUSTOMER EXPERIENCE

- A safe, welcoming and memorable experience.
- Social distancing guidance and execution.
- New one-way themed Titanic Experience route.
- Single use headsets available for the outdoor-only Discovery Tour.
- Distanced seating and outdoor benches.
- Packaged food, disposable cups and cutlery available.
- Contactless till points and payments.



FOR MORE INFORMATION ON YOUR VISIT PLEASE SEE
TITANICBELFAST.COM/CHARTER OR SCAN HERE